

Appendix 6 – Support For Tenants with Financial Pressures

Support Service	Description
RMBC Tenancy Support Service	Provide practical support on all tenancy related issues including debt and budgeting. The team have access to funds to support people in crisis i.e. no gas/ electric. Tenants must be actively working with the team to receive financial benefit.
Age UK Age Related Benefit Advisory Service	Provide support and guidance to residents over pension age to claim all age-related benefits to maximise income.
RMBC DHP Fund	Residents with rent arrears can apply to the RMBC Discretionary Housing Payment Fund for assistance to clear or reduce their debt subject to criteria.
Inclusive Employment and Individual Placement Support Employment Projects	Provide support and assistance to people looking to access training and employment in order to better their financial situation. The team also have access to funding to help people in crisis i.e. no food/ heating. Participants must be actively working with the team to receive financial benefit.
Crisis Resilience Fund	From April 2026 this will replace the current Household Support Fund. This will be a longer term funding stream to provide ongoing support for people facing financial difficulty.
RMBC Money and Benefits Advice Service	Providing people with practical support to challenge refusal of benefits. The Team assist with mandatory reconsideration and appeals/ tribunals. Money Advice Workers who works with residents to provide affordable debt solutions and budgeting advice. Macmillan benefit service provide access to benefits and grants for residents with cancer, their families and carers.
Foodbanks	Provided through Liberty Church, the Trussell Trust and Rotherham Foodbank. Vulnerable tenants can be supported through the provision of free food parcels in times of crisis.
Social Supermarket	Rotherham Minster and VAR supporting residents through the provision of a social supermarket that allows members to pay £3 a week for a maximum of 3 months to allow them to shop in their store. This service transitions people from foodbank dependency and promotes empowerment through teaching budgeting skills.
Citizens Advice Rotherham	Providing advice and guidance to all residents on money management and debt solutions enabling clients to resolve the cycle of debt.
Roundabout	RMBC have commissioned Roundabout to offer tenancy support for all under 25's including care leavers, this includes help with benefits and debts, applications for enrolment at GP/Dentist/College and any financial support that may be available other than that provided above.